

AUS Resources

Help us help you!

Services Offered by the Academic Support Center

First Year Experience (FYE)

First Year Experience (FYE)

Supports first-year students by offering them opportunities to engage meaningfully with the AUS community and learn skills that promote academic success. To learn more about thriving in the AUS community, listen in on candid conversations with fellow AUS-ers on our FYE Chats podcast!

fye-chats.simplecast.com

+971 6 515 2428

fye@aus.edu | Instagram: @ausfye | aus.edu/fye

Main Building, M-M01B

Exploring Majors

- Advise undeclared students and students exploring different majors
- Administer the Strong Interest Inventory (questionnaire to help students explore their interest)

Advising

- Help students clarify their educational goals, develop study skills and connect to appropriate resources
- Advisors use various tools to assess students' study skills, such as the Learning and Study Strategies Inventory (LASSI)
- Students on academic probation are required to meet with an ASC Advisor

Academic Accommodations for Students with a Disability

- Provide academic accommodations for students with a physical or mental condition
- To receive accommodations, apply at the ASC by the fifth week of classes

Student Success Workshops

- Workshops are held regularly covering a wide range of student success topics
- Students who attend a number of different workshops can earn student success certificates.

ASC Peer Advisors

ASC Peer Advisors are AUS students typically in their junior or senior year who use first-hand experience to advise fellow students. They can share strategies for success and connect students to AUS resources and opportunities.

Events

ASC offers various events designed to support the academic success of students.

For more information, please contact:

+971 6 515 2180

asc@aus.edu

fye@aus.edu

Main Building, M-MO1

Academic Services

Faculty Office Hours

All instructors hold weekly office hours (listed in the course syllabi), during which students can seek help directly from them. Contact instructor/professor for availability.

Academic (Major) Advisors

Offer course registration advising and information about the academic majors. Contact designated advisor for assistance.

Teaching Assistants (TAs)

Many TAs deliver recitations or labs and may also offer additional review sessions and weekly office hours. Ask your instructor/professor about TA availability and offerings.

Writing Center

Offers one-on-one tutoring and online tutorials to students throughout AUS to help them improve their writing skills.

+971 6 515 2278

writingcenter@aus.edu | Instagram: @aus_writingcenter

LIB 024 and Online

Mathematics Learning Center (MLC)

Offers free one-on-one math tutoring (online and in person) to students in 00-level and 100-level math courses.

+971 6 515 2163

cas-mlc@aus.edu

New Academic Building, NAB 239A and Library Building, LIB 118

Business Learning Center

Offers supplemental learning through 1:1 tutoring in the following courses – ACC 201, ACC 202, ECO 201, ECO 202, FIN 201, QBA 201 and SCM 202.

Booking an appointment: <https://acg-webhost-05.aus.edu/booked>
School of Business Administration, SBA 1176

CAS Student Team (CST)

Initiates and organizes university-wide events to expand student communication opportunities.

+971 6 515 4400

casstudentteam@mailman.aus.edu

Instagram/Twitter:@aus_cst

New Academic Building, NAB 12B

The ACE Team

Student ambassadors from each engineering department organize workshops/events to better integrate CEN students into industry. One of their initiatives is to refer students to tutoring services for engineering courses. The ACE team aims to strengthen the CEN community.

cen-ace@aus.edu

Engineering and Sciences Building, Second Floor, Dean's Office



SBA Dean's Business Team (DBT)

Helps SBA students gain meaningful experience in the business world through events and skill development.

+971 6 515 2324

dbt_sba@aus.edu

School of Business Administration, SBA 0016

Achievement Academy Bridge Program (AABP)

Offers students English language courses, (eligibility to register for certain CAS courses concurrently), AUS seminar (AUS 100) and university preparation courses (UPA 200).

+971 6 515 2653

academy@aus.edu

Main Building, Third Floor

AUS Library

The library is filled with resources dedicated to assist and support students throughout their time at AUS. The Circulation/Reserves Desk and the Help Desk are key service points for assistance.

+971 6 515 2256

researchhelp@aus.edu | Instagram: @auslibrary

library.aus.edu

The Office of Student Affairs

Student Handbook

Download a copy of the *Student Handbook* from the AUS website for detailed information on useful campus outlets and services, including:

- Student Residential Life (Resident Assistants)
- Student Clubs and Organizations
- Student Athletics and Recreation
- Student Leadership Program
- Community Service and Outreach
- On-Campus Student Employment
- Student Council
- Student Conduct and Conflict Resolution

University Health Services (UHS)

The UHS provides primary healthcare as well as education and supportive services to the AUS community.

Hours: 8:30 a.m. to 4:30 p.m., Sunday through Thursday

UHS Reception: +971 6 515 2760

Medical Emergency: Please call call-center at +971 6 515 2100 press option 1 or +971 50 635 7651

healthservices@aus.edu

Counseling Services

University Counseling Services (UCS)

Provides free and confidential psychological support to students, faculty, staff and their families as they pursue their academic and personal goals.

The UCS is open Sunday-Thursday, 8:00 a.m.-5:00 p.m. (on Sunday, Tuesday and Wednesday until 7:00 p.m.)

Appointments can be booked through the following link: ucsapointments.youcanbook.me

+971 6 515 2100 | Language Building, LAN 018/022/021

ucsapointments@aus.edu

IT Services

Education Technology and Support

Provides innovative and collaborative services to support learning, teaching, research and administrative functions of the university. It is a central point of contact for any information technology related issue. For further information, refer to itfaq.aus.edu or create a ticket on servicenow.aus.edu, or contact IT via:

WhatsApp: <https://wa.me/97165154900>

+971 6 515 4900

itservicedesk@aus.edu

Grants and Scholarships

Office of Financial Grants and Scholarships (OFGS)

Financial grants and scholarships are allotted to qualified students regardless of race, gender, religion or national origin.

+971 6 515 2060/2072/2034

scholarship@aus.edu

Main Building, M M01E

Study Abroad Opportunities

International Exchange Office (IXO)

Provides students with international exchange opportunities.

+971 6 515 4029

ixo@aus.edu

Main Building, M-G50

Career-Related Services

Career Services

Provides career advice and guidance to students and alumni through workshops, webinars and conferences to enhance job search and job preparation skills.

+971 6 515 2063

careerservices@aus.edu

Main Building, MM44

Sharjah Entrepreneurship Center - Sheraa

Have you ever dreamed of starting your own business? Come get inspired by entrepreneurs, learn new skills, and bring your idea to life.

+971 6 509 4000

info@sheraa.ae

Sheraa Hub - AUS Library Building

SBA Internships and Placement Office

A resource dedicated to the career development of SBA students and their connection with the world of work. Point of contact for the SBA Internship program and fresh graduate career placement. Home of the SBA iLead Career Preparation program.

sbacareerservices@aus.edu | Instagram: @aus_sba_careers

CAS Career Services Office

Offers CAS students and alumni a variety of services to help them develop career plans, explore career pathways, gain work experience and expand their professional networks.

+971 6 515 2744

cascareerservices@aus.edu | Instagram: @aus_cascareers

For an appointment: <https://calendar.x.ai/cascareerservices>