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Supplier Portal - End User Manual

Password Reset

American University of Sharjah

July 7th, 2025

Tahawwul Program





Acronymes and Abbreviations :

The Following table gives acronyms and abbreviations used in the document.

Acronyme / Abbreviations	Explantation			
AUS	American University of Sharjah			

Note to Holders :

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1. Introduction

Welcome to the AUS Supplier Portal User Manual.

This guide is designed to help you navigate and use the Oracle Fusion Supplier Portal in alignment with AUS's business processes. It provides clear, step-by-step instructions, along with screenshots, to assist you in managing your supplier profile and completing related tasks within the Oracle Fusion platform.

Whether you're updating your company information or responding to requests, this manual will support you through each key activity.

2. Password Reset

If the Supplier link for resetting password has been expired, then please follow below steps.

1. Login to AUS Supplier Portal page (https://www.aus.edu/resources/supplier-portal)

Welcome to the AUS Supplier Portal | American University of Sharjah



2. Click on Login to your Account



3. Below Pop - Up will open.



4. Click on Open Link.

AUS American University of Sharjah	TA HAWWUI
Welcome to the AUS Supplier Por X O Sign In	× +
\leftarrow C \textcircled{e} https://login-ewlh-saasfaprod1.fa.oc	s.oraclecloud.com/oam/server/obrareq.cgi?encquery%3DaaaCtZr9hXlrzYu1V%
	Sign In
	Oracle Applications Cloud
	User ID
	User ID
	Password
	Password
	Forgot Password
	Sign In
	Select Language
	English

- 5. Click on Forgot password.
- 6. Below page will open.
- 7. Enter User ID Email Address (use the email address which has received the reset password email)
- 8. Click on Forgot password, as shown below.

AUS American University of Sharjah		TAHAWUL Together we Transform
Welcome to the AUS Supplier Por X For	pot password x +	
← C ⊡ https://fa-ewlh-saasfaprod1.fa.c	cs.oraclecloud.com/hcmUI/faces/ForgotPassword?back	(Url=https%3A%2F%2Ffa-ewlh-saasfaprod
	Sign In	
	ORACLE APPLICA	TIONS CLOUD
	Forgot Password	
	* User Name or Email	
	preeti.chawla@mastek.com	
	* Options	
	Forgot user name Forgot password	Q %
	Submit Cancel	÷ 🖒

- 9. Click on the Submit button
- 10. Below page will be opened, displaying that -

Check your email for password reset information. Ensure that you check your spam folders too.







Do not click on this Sign In button

11. Oracle Fusion Applications Password Reset email will be shared by <u>fusion@aus.edu</u>

Oracle Fusion Applications-Password Reset Information –									
Block Delete Archive	Report	Reply Reply Forward Meeting all ~ Respond	Chat Share to V Teams Teams	(+) Zoom Zoom	Move Sweep Rules	Read / Categorize Flag Policy Unread Tags	Print	More Viva apps Insights Add-ins	Immersive reader
Oracle Fusion Applications-Password Reset Information									

12. Please click on the link sent in your email and reset the password.

Oracle Fusion Applications-Password Reset Information — 🗇 >								
Block Delete Archive Delete Report	Chat Share to Teams Teams Zoom	Sweep Rules Move Tags	Flag Policy V Print Print	More Viva apps Insights Add-ins Immersive reader				
Oracle Fusion Applications-Password Reset Informa	tion							
F fusion@aus.edu ③ ← Reply all → Forward ⊘ □ … To: ● Preeti Chawla Wed 7/9/2025 1.42 PM								
Start reply with: Completed. This is not working. This link does not work.								
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.								
Dear Preeti Chawla,								
You have requested to reset your password for Oracle Fusion Applications through Self Service Portal.								
Please follow the link below to reset your password.								
https://fa-ewlh-saasfaprod1.fa.ocs.oraclecloud.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/faces/ResetPassword?ase.gid=efe16bce2b034d348eea1f1386b43cfeastarcom.com:443/hcmUl/facestar								
If you did not request this information or have any question, contact your system administrator.								
Thank You, Oracle Fusion Applications								

Once successfully reset your password go back to AUS Supplier Portal page and log in to your account: (<u>https://www.aus.edu/resources/supplier-portal</u>)





3. Common Password Reset Issues & Tips

If you encounter any difficulties, please consider the following troubleshooting tips:

- Didn't receive the reset email?
 - Check your spam/junk folders.
 - Ensure your email address is entered correctly.
 - Delays or blocks may occur due to email provider filters.
- Password not accepted?
 - Ensure it meets the required complexity:
 - Minimum length
 - Includes uppercase, lowercase, numbers, and special characters
 - Avoid using **previous passwords**.
 - Double-check for typos or mismatches between "New Password" and "Confirm Password" fields.
- Browser issues?
 - Autofill features may incorrectly populate password fields. Try clearing your browser cache or use incognito mode.
- Account locked?
 - This may happen after multiple failed login attempts. Please contact us for assistance.