

REFUND REQUEST FORM	
ID #:	Name:
Email:	Mobile#:
Other contact person:	Tel. of other contact:
Student Signature:	
LOCAL BANK ACCOUNT DETAILS	
Beneficiary Name:	
Bank Name:	
IBAN No:	
INTERNATIONAL BANK ACCOUNT DETAILS	
Beneficiary Name:	
Bank Name:	
Account No:	
IBAN No (if applicable):	
Complete beneficiary address (outside UAE):	
ABA Routing (if applicable; e.g.: USA):	
Swift Code:(All countries)	
Sort Code (if applicable; e.g.: UK):	
Transit No (if applicable; e.g.: Canada):	
To be completed by the Student Accounts Department	
Amount:	
Approval Signature:	
Date:	
Remarks:	
Refund Policy	
1. Refunds will be processed via the same mode of payment; to the same bank account which money is originally received from	
2. For international bank transfers, It is mandatory to provide the beneficiary's full and complete address abroad (outside UAE); failure to do so will result in the rejection of the request.	
3. It is the refund requester responsibility to provide accurate bank details; aligning with AUS refund policy	
4. Refunds for payments made online will be processed by crediting the refund amount to the same card which completed payment	
5. Refunds take 2-4 working weeks to be received in the beneficiary's bank account.	
6. Prizes/Cash Deposits/Al Ansari payments refund: - For amounts more than AED 4,500, you need to fill out your parent's bank account. Or will require the approval of one of your parents (parent consent form) if refund is to be made to your bank account. - Students are required to submit proof of relation (such as a birth certificate) in case the refund is directly transferred to the mother's bank account. The same applies if the father's name is not part of the student's full name. - In case a parent consent is submitted, students must submit a copy of the parent's ID (Passport or Emirates ID front & back) where an official signature is visible.	
7. Refunds can be done up to 2 times only per semester; for each student.	